**Process to Challenge Inaccuracies in the FCC Broadband Map**

Challenges to the FCC broadband map ([**broadbandmap.fcc.gov**](https://broadbandmap.fcc.gov/home)) can include:

* A location that meets the FCC’s definition of a broadband serviceable location is missing from the map.
* A location’s broadband serviceability is incorrectly identified.
* Information such as the address or unit count for the location is incorrect.
* The location’s placement (its geographic coordinates) is incorrect.

Pennsylvanians should challenge the map to help improve its accuracy by **January 13, 2023**. There are two ways to submit a challenge: by a single location, or in bulk. The location challenge can be completed by individual consumers utilizing the map itself. Bulk challengers will be required to use the Broadband Data Collection (BDC) platform to submit information to the FCC.

For additional information about the **Consumer Challenge Process** and the **Bulk Challenge Process** go to [**help.bdc.fcc.gov**](https://help.bdc.fcc.gov/hc/en-us). A consumer may also challenge mobile data coverage through the **FCC Speed Test App** – a free application that can be downloaded from an Apple or Google Play Store.

We are asking you to assist the county in submitting the FCC broadband map bulk challenge, in addition to performing individual consumer challenges. Between December 19, 2022 and January 12, 2023, please submit the addresses of any inaccuracies on the FCC map related to internet service availability to the county using the following three methods:

1. Email the addresses of any inaccuracies on the FCC map related to internet service availability identifying the issues to challengeFCC@eriecountypa.gov
2. Call the county broadband challenge hotline at 814-451-7345 and leave a voice mail with your name, addresses of any inaccuracies on the FCC map related to internet service availability identifying the issues, and your phone number
3. County web form - currently in development

For any additional information on the process to challenge inaccuracies in the FCC broadband map, please referrer to [**help.bdc.fcc.gov**](https://help.bdc.fcc.gov/hc/en-us)**.**

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