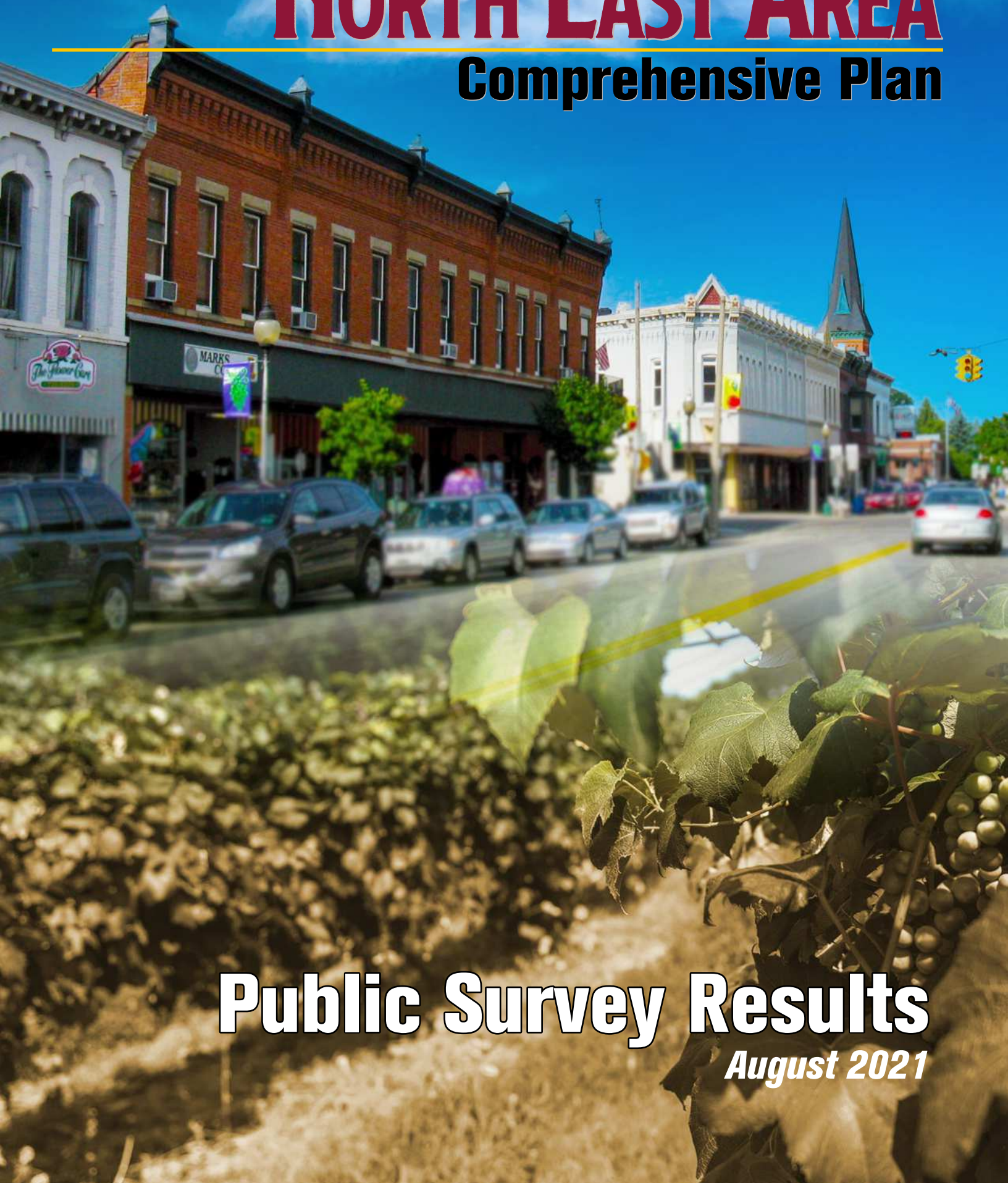


# **NORTH EAST AREA**

## **Comprehensive Plan**



# **Public Survey Results**

*August 2021*

# *North East Area Comprehensive Plan*

*Public Survey Results  
August 2021*

*Prepared for the North East Area by the  
Erie County Department of Planning & Community Development*

# *North East Area Public Survey*

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## *North East Area Public Survey*

In April of 2021, the Borough of North East and North East Township initiated a process to update the North East Area Comprehensive Plan. The plan will be a joint planning effort between the two municipalities. The goals of this project are to identify a shared vision for the future of the North East Area, determine the Area's top priority issues, develop action plans to address these priorities, and to achieve the desired results.

The success of this planning effort will require the input, support, and active participation of the entire community. Although public meetings will be held as part of this process, it is not always convenient or even possible for all residents to attend these meetings.

In order to give all residents an opportunity to participate and provide input, a public survey was taken from July 13<sup>th</sup> through August 13<sup>th</sup>, 2021. Paper copies of the survey were distributed by the North East News-Journal, and were also made available at several local business locations. An online version was also available via links from both municipal websites. A total of 493 responses were received. Of these, 319 responses were submitted online, and 174 responses were submitted on paper forms.

Respondents to the survey were asked to rate the North East Area in several different areas. They were also asked to provide their opinions about priorities for several potential priority areas. The following report presents the results of the survey.

### *Number of Survey Responses*

Online	319	64.7%
Paper Form	174	35.3%
Total Responses	493	100.0%

### *Affiliation with North East Area*

*(Respondents could select more than one affiliation)*

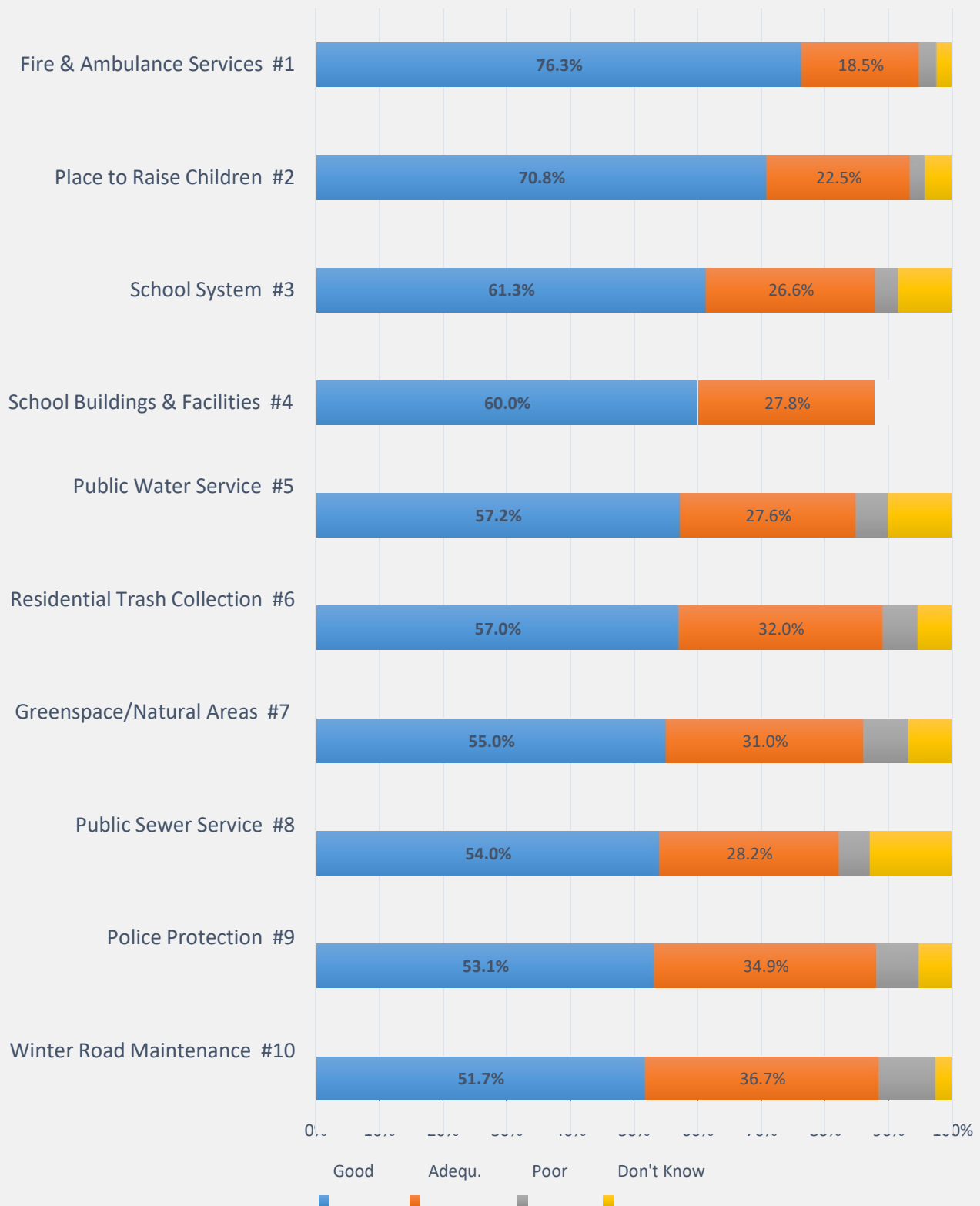
Live in Township	289	58.6%
Live in Borough	183	37.1%
Work Here	98	19.9%
Attend School Here	19	3.9%
Own Business Here	45	9.1%
Visit Frequently (+6 times/year)	25	5.1%
Visit Infrequently (Less than 6 times/year)	4	1.4%

### *Responses by Age Group*

AGE GROUP BY	Number	Percent
Under 20*	6	1.2%
20-24*	13	2.6%
25-34	55	11.2%
35-64	250	50.7%
65+	157	31.8%
Not identified	12	2.4%

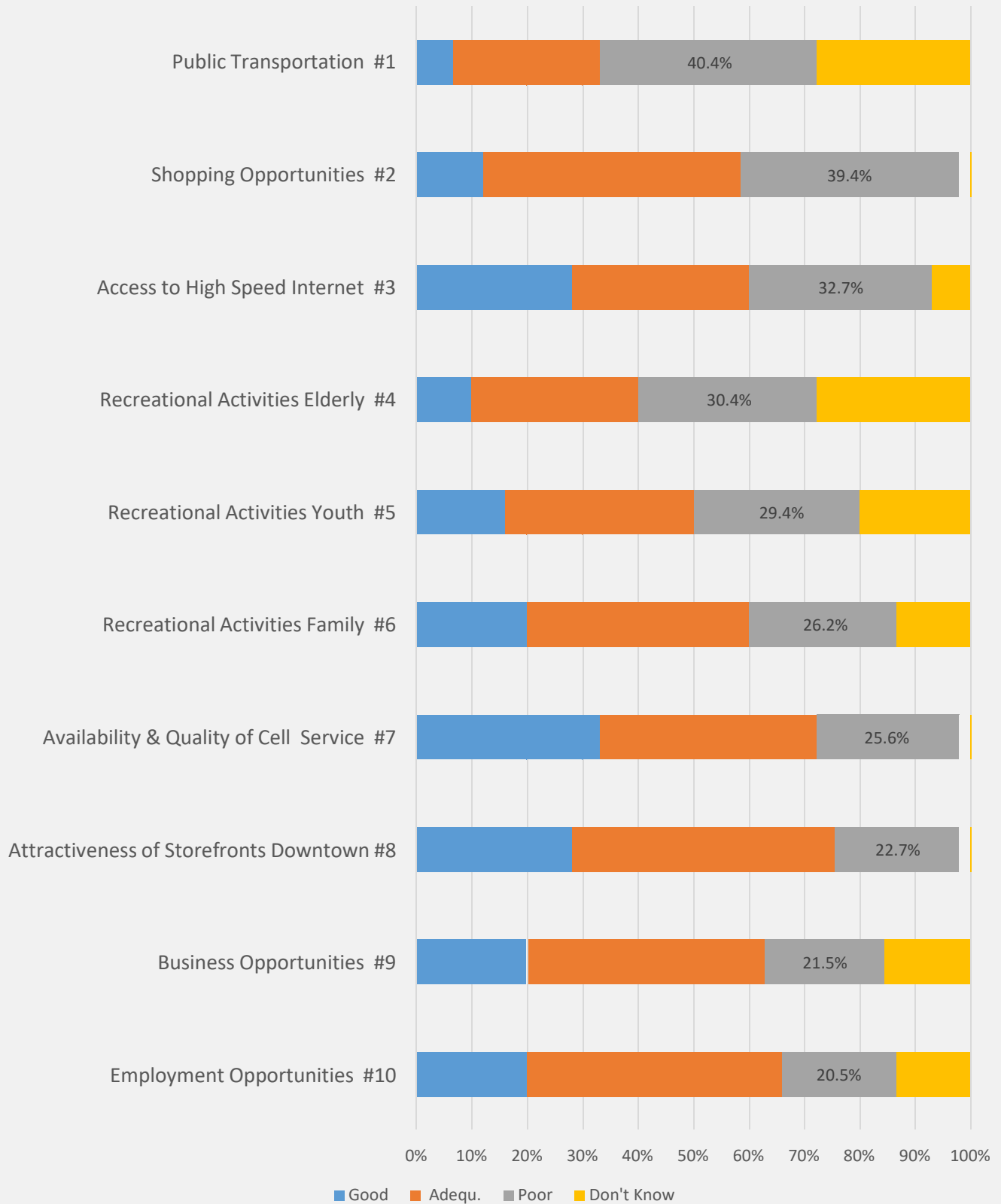
*\* Age Groups "Under 20" and "20 to 24" are combined in the rest of this report*

## *Top 10 Highest Rated Areas of Satisfaction*





## *Top 10 Lowest Rated Areas of Satisfaction*



## *Overall Rating by All Respondents*

*Question 3: How do you rate the North East Area in the following?*

<b>ALL/EVERYONE</b>	<b>Good</b>	<b>Adequate</b>	<b>Poor</b>	<b>Don't Know</b>
Fire and Ambulance Services	<b>76.3%</b>	18.5%	2.8%	2.4%
Place to Raise Children	<b>70.8%</b>	22.5%	2.4%	4.3%
School System	<b>61.3%</b>	26.6%	3.7%	8.5%
School Buildings and Facilities	<b>60.0%</b>	27.8%	1.2%	11.0%
Public Water Service	<b>57.2%</b>	27.6%	5.1%	10.1%
Residential Trash Collection	<b>57.0%</b>	32.0%	5.5%	5.5%
Availability of and Access to Greenspace/Natural Areas	<b>55.0%</b>	31.0%	7.1%	6.9%
Public Sewer Service	<b>54.0%</b>	28.2%	4.9%	13.0%
Police Protection	<b>53.1%</b>	34.9%	6.7%	5.3%
Winter Road Maintenance	<b>51.7%</b>	36.7%	8.9%	2.6%
Parks & Recreational Facilities	<b>45.6%</b>	41.2%	10.1%	3.0%
Residential Recycling Options	<b>40.0%</b>	41.0%	11.8%	7.3%
Traffic Flow/Commuting Times	<b>38.7%</b>	45.6%	11.0%	4.7%
Quality and Condition of Roads	<b>34.7%</b>	49.5%	14.4%	1.4%
Availability and Quality of Cell Phone Service	<b>33.5%</b>	38.5%	25.6%	2.4%
Municipal Communications (websites, social media, newsletter...)	<b>29.0%</b>	45.2%	17.6%	8.1%
Attractiveness of Storefronts in Downtown Area	<b>28.4%</b>	47.1%	22.7%	1.8%
Access to High Speed Internet	<b>27.7%</b>	32.5%	32.7%	7.1%
Quality and Condition of Sidewalks	<b>25.6%</b>	44.6%	19.3%	10.5%
Variety of Housing Options (houses, apts, senior living, etc.)	<b>20.9%</b>	49.9%	19.7%	9.5%
Recreational Activities - Family	<b>20.5%</b>	40.2%	26.2%	13.2%
Business Opportunities	<b>19.9%</b>	43.0%	21.5%	15.6%
Quality & Condition of Housing	<b>19.1%</b>	57.6%	6.3%	17.0%
Employment Opportunities	<b>19.1%</b>	46.9%	20.5%	13.6%
Recreational Activities - Youth	<b>16.0%</b>	35.1%	29.4%	19.5%
Shopping Opportunities	<b>12.2%</b>	46.2%	39.4%	2.2%
Recreational Activities - Elderly	<b>10.1%</b>	31.0%	30.4%	28.4%
Public Transportation	<b>6.7%</b>	26.0%	40.4%	27.0%



## Rating by Borough Respondents

Question 3: How do you rate the North East Area in the following?

BOROUGH	Good	Adequate	Poor	Don't Know
Fire and Ambulance Services	79.2%	17.5%	2.2%	1.1%
Residential Trash Collection	78.7%	20.2%	1.1%	0.0%
Public Water Service	71.6%	24.6%	1.6%	2.2%
Place to Raise Children	69.4%	23.5%	2.7%	4.4%
Public Sewer Service	69.4%	25.7%	1.6%	3.3%
School System	62.3%	25.7%	3.8%	8.2%
Police Protection	59.6%	30.6%	5.5%	4.4%
School Buildings and Facilities	59.6%	29.0%	0.0%	11.5%
Winter Road Maintenance	54.6%	35.5%	8.2%	1.6%
Availability of and Access to Greenspace/Natural Areas	52.5%	35.0%	7.7%	4.9%
Residential Recycling Options	51.9%	36.6%	9.8%	1.6%
Availability and Quality of Cell Phone Service	43.2%	42.1%	13.1%	1.6%
Parks and Recreational Facilities	43.2%	41.5%	12.6%	2.7%
Traffic Flow/Commuting Times	39.3%	43.7%	13.7%	3.3%
Access to High Speed Internet	37.2%	35.5%	22.4%	4.9%
Quality and Condition of Roads	35.0%	49.7%	14.2%	1.1%
Municipal Communications (websites, social media, newsletter...)	32.2%	44.3%	18.6%	4.9%
Attractiveness of Storefronts in Downtown Area	30.6%	41.5%	26.2%	1.6%
Quality and Condition of Sidewalks	26.2%	43.7%	27.9%	2.2%
Variety of Housing Options (houses, apts, senior living, etc.)	20.2%	50.3%	20.2%	9.3%
Business Opportunities	19.7%	45.9%	19.1%	15.3%
Recreational Activities Family	18.0%	38.8%	30.1%	13.1%
Employment Opportunities	17.5%	49.7%	19.1%	13.7%
Quality and Condition of Housing	17.5%	59.6%	18.0%	4.9%
Recreational Activities Youth	16.4%	35.0%	33.3%	15.3%
Recreational Activities Elderly	14.8%	26.8%	36.6%	21.9%
Shopping Opportunities	13.1%	44.8%	40.4%	1.6%
Public Transportation	9.3%	23.0%	47.5%	20.2%

## Rating by Township Respondents

Question 3: How do you rate the North East Area in the following?

TOWNSHIP	Good	Adequate	Poor	Don't Know
Fire and Ambulance Services	74.6%	18.9%	3.6%	2.9%
Place to Raise Children	71.8%	22.1%	1.8%	4.3%
School Buildings and Facilities	61.8%	27.5%	1.1%	9.7%
School System	61.4%	26.4%	3.9%	8.2%
Availability of and Access to Greenspace/Natural Areas	55.0%	30.4%	6.4%	8.2%
Winter Road Maintenance	50.4%	37.9%	9.3%	2.5%
Police Protection	48.2%	37.9%	6.1%	7.9%
Public Water Service	48.2%	29.3%	7.5%	15.1%
Parks and Recreational Facilities	47.1%	40.7%	8.6%	3.6%
Public Sewer Service	43.6%	30.0%	7.1%	19.4%
Residential Trash Collection	42.1%	40.7%	8.9%	8.2%
Traffic Flow/Commuting Times	37.9%	47.1%	10.0%	5.0%
Quality and Condition of Roads	33.2%	50.4%	15.0%	1.4%
Residential Recycling Options	32.5%	44.3%	13.6%	9.7%
Attractiveness of Storefronts in Downtown Area	26.4%	51.4%	20.0%	2.2%
Municipal Communications (websites, social media, newsletter...)	26.4%	46.4%	17.5%	9.7%
Availability and Quality of Cell Phone Service	25.8%	36.4%	35.3%	2.5%
Quality and Condition of Sidewalks	24.6%	45.4%	13.9%	16.1%
Access to High Speed Internet	22.5%	30.4%	40.0%	7.1%
Variety of Housing Options (houses, apts, senior living, etc.)	21.8%	49.6%	18.2%	10.4%
Recreational Activities Family	21.4%	41.4%	23.6%	13.6%
Employment Opportunities	20.0%	44.6%	21.1%	14.3%
Quality and Condition of Housing	20.0%	56.4%	7.5%	16.3%
Business Opportunities	19.6%	41.1%	22.5%	16.8%
Recreational Activities Youth	15.4%	35.0%	26.8%	22.9%
Shopping Opportunities	11.1%	47.5%	39.9%	1.5%
Recreational Activities Elderly	7.5%	33.9%	25.7%	33.0%
Public Transportation	5.0%	26.8%	35.7%	32.6%

## Rating by Age Group Ages 24 and Under

This Group Comprises 3.8% of All Respondents

<b>RATING - AGE 24 and under</b>	<b>Good</b>	<b>Adequate</b>	<b>Poor</b>	<b>Don't Know</b>
Fire and Ambulance Services	89.4%	0.0%	5.3%	5.3%
Traffic Flow/Commuting Times	68.4%	26.3%	5.3%	0.0%
Availability of and Access to Greenspace/Natural Areas	68.4%	26.3%	5.3%	0.0%
Availability and Quality of Cell Phone Service	63.2%	15.8%	21.1%	0.0%
Residential Trash Collection	63.2%	31.6%	0.0%	5.3%
Place to Raise Children	52.6%	31.6%	15.8%	0.0%
Municipal Communications (websites, social media, newsletter...)	52.6%	31.6%	10.5%	5.3%
Residential Recycling Options	47.4%	36.8%	10.5%	5.3%
Parks and Recreational Facilities	47.4%	36.8%	15.8%	0.0%
School System	42.1%	42.1%	10.5%	5.3%
School Buildings and Facilities	42.1%	52.6%	0.0%	5.3%
Attractiveness of Storefronts in Downtown Area	42.1%	47.4%	10.5%	0.0%
Public Water Service	42.1%	47.4%	0.0%	10.5%
Public Sewer Service	42.1%	47.4%	0.0%	10.5%
Access to High Speed Internet	42.1%	36.8%	15.8%	5.3%
Police Protection	42.1%	47.4%	10.5%	0.0%
Winter Road Maintenance	31.6%	42.1%	21.1%	5.3%
Business Opportunities	26.3%	47.4%	26.3%	0.0%
Quality and Condition of Sidewalks	26.3%	15.8%	52.6%	5.3%
Shopping Opportunities	21.1%	21.1%	57.9%	0.0%
Quality and Condition of Roads	21.1%	42.1%	36.8%	0.0%
Variety of Housing Options (houses, apts, senior living, etc.)	15.8%	52.6%	31.6%	0.0%
Recreational Activities Youth	15.8%	52.6%	26.3%	5.3%
Employment Opportunities	10.5%	52.6%	31.6%	5.3%
Public Transportation	10.5%	36.8%	42.1%	10.5%
Recreational Activities Family	10.5%	47.4%	36.8%	5.3%
Recreational Activities Elderly	10.5%	31.6%	47.4%	10.5%
Quality and Condition of Housing	5.3%	73.7%	21.1%	0.0%

## Rating by Age Group

### Ages 25 – 34

This Group Comprises 11.2% of Total Respondents

<b>RATING - AGE 25-34</b>	<b>Good</b>	<b>Adequate</b>	<b>Poor</b>	<b>Don't Know</b>
Fire and Ambulance Services	<b>76.4%</b>	21.8%	1.8%	0.0%
School System	<b>70.9%</b>	25.5%	3.6%	0.0%
Residential Trash Collection	<b>67.3%</b>	30.9%	0.0%	1.8%
Availability of and Access to Greenspace/Natural Areas	<b>65.5%</b>	20.0%	12.7%	1.8%
Place to Raise Children	<b>63.6%</b>	30.9%	3.6%	1.8%
Public Sewer Service	<b>61.8%</b>	29.1%	0.0%	9.1%
School Buildings and Facilities	<b>58.2%</b>	38.2%	1.8%	1.8%
Public Water Service	<b>58.2%</b>	30.9%	1.8%	9.1%
Police Protection	<b>54.5%</b>	38.2%	5.5%	1.8%
Winter Road Maintenance	<b>52.7%</b>	34.5%	10.9%	1.8%
Traffic Flow/Commuting Times	<b>47.3%</b>	45.5%	5.5%	1.8%
Quality and Condition of Roads	<b>43.6%</b>	41.8%	14.5%	0.0%
Residential Recycling Options	<b>41.8%</b>	47.3%	5.5%	5.5%
Availability & Quality of Cell Phone Service	<b>40.0%</b>	45.5%	12.7%	1.8%
Municipal Communications (websites, social media, newsletter...)	<b>40.0%</b>	40.0%	16.4%	3.6%
Quality and Condition of Sidewalks	<b>40.0%</b>	41.8%	12.7%	5.5%
Parks and Recreational Facilities	<b>38.2%</b>	50.9%	10.9%	0.0%
Attractiveness of Storefronts in Downtown Area	<b>30.9%</b>	47.3%	21.8%	0.0%
Variety of Housing Options (houses, apts, senior living, etc.)	<b>27.3%</b>	49.1%	21.8%	1.8%
Access to High Speed Internet	<b>27.3%</b>	45.5%	25.5%	1.8%
Employment Opportunities	<b>23.6%</b>	43.6%	30.9%	1.8%
Business Opportunities	<b>23.6%</b>	47.3%	21.8%	7.3%
Quality and Condition of Housing	<b>18.2%</b>	63.6%	16.4%	1.8%
Recreational Activities Family	<b>18.2%</b>	36.4%	36.4%	9.1%
Recreational Activities Youth	<b>16.4%</b>	40.0%	32.7%	10.9%
Recreational Activities Elderly	<b>16.4%</b>	30.9%	32.7%	20.0%
Shopping Opportunities	<b>14.5%</b>	54.5%	29.1%	1.8%
Public Transportation	<b>10.9%</b>	34.5%	36.4%	18.2%

## Rating by Age Group

### **Ages 35-64**

This Group Comprises 31.8% of all Respondents

<b>RATING - AGE 35-64</b>	<b>Good</b>	<b>Adequate</b>	<b>Poor</b>	<b>Don't Know</b>
Fire and Ambulance Services	<b>74.8%</b>	19.2%	4.0%	2.0%
Place to Raise Children	<b>67.6%</b>	26.0%	2.0%	4.4%
School Buildings and Facilities	<b>61.2%</b>	26.8%	2.0%	10.0%
School System	<b>58.0%</b>	28.8%	5.2%	8.0%
Police Protection	<b>55.6%</b>	33.6%	5.6%	5.2%
Public Water Service	<b>54.0%</b>	29.6%	6.0%	10.4%
Residential Trash Collection	<b>54.0%</b>	32.8%	6.8%	6.4%
Availability of and Access to Greenspace/Natural Areas	<b>54.0%</b>	34.0%	7.2%	4.8%
Public Sewer Service	<b>51.2%</b>	30.4%	6.8%	11.6%
Winter Road Maintenance	<b>47.2%</b>	39.2%	12.0%	1.6%
Parks and Recreational Facilities	<b>44.0%</b>	43.2%	11.2%	1.6%
Traffic Flow/Commuting Times	<b>40.0%</b>	43.6%	13.2%	3.2%
Residential Recycling Options	<b>36.0%</b>	42.0%	16.4%	5.6%
Quality and Condition of Roads	<b>32.8%</b>	48.4%	17.2%	1.6%
Availability and Quality of Cell Phone Service	<b>30.0%</b>	40.0%	28.4%	1.6%
Attractiveness of Storefronts in Downtown Area	<b>28.4%</b>	44.4%	26.0%	1.2%
Municipal Communications (websites, social media, newsletter...)	<b>26.8%</b>	47.2%	20.8%	5.2%
Access to High Speed Internet	<b>25.2%</b>	30.0%	39.6%	5.2%
Quality and Condition of Sidewalks	<b>24.4%</b>	45.2%	22.8%	7.6%
Quality and Condition of Housing	<b>22.0%</b>	55.2%	18.4%	4.4%
Recreational Activities Family	<b>22.0%</b>	37.2%	33.2%	7.6%
Variety of Housing Options (houses, apts, senior living, etc.)	<b>21.2%</b>	55.6%	16.8%	6.4%
Business Opportunities	<b>18.0%</b>	47.2%	22.0%	12.8%
Recreational Activities Youth	<b>17.6%</b>	35.2%	36.0%	11.2%
Employment Opportunities	<b>16.0%</b>	53.6%	22.0%	8.4%
Shopping Opportunities	<b>11.6%</b>	46.8%	40.0%	1.6%
Recreational Activities Elderly	<b>7.6%</b>	29.2%	31.2%	32.0%
Public Transportation	<b>5.2%</b>	26.8%	41.2%	26.8%

## Rating by Age Group

### Ages 65+

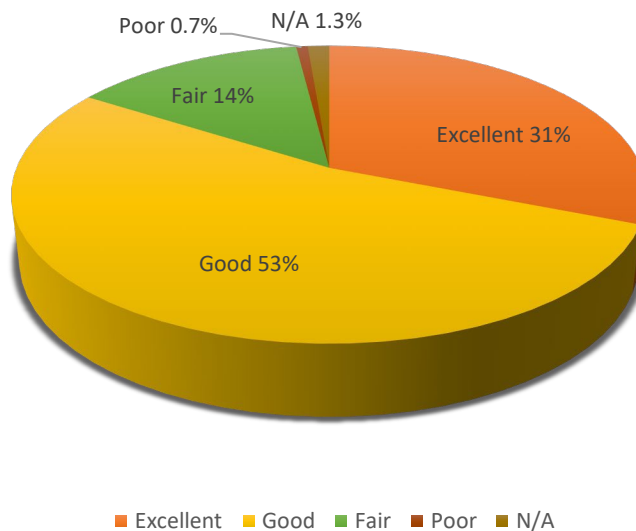
This Group Comprises 31.8% of all Respondents

<b>RATING - AGE 65+</b>	<b>Good</b>	<b>Adequate</b>	<b>Poor</b>	<b>Don't Know</b>
Place to Raise Children	<b>80.3%</b>	14.6%	1.9%	3.8%
Fire and Ambulance Services	<b>76.4%</b>	18.5%	1.3%	3.8%
School System	<b>66.2%</b>	21.7%	0.6%	11.5%
Public Water Service	<b>62.4%</b>	22.3%	5.7%	9.6%
School Buildings and Facilities	<b>61.8%</b>	22.9%	0.0%	15.3%
Winter Road Maintenance	<b>61.1%</b>	31.8%	2.5%	4.5%
Residential Trash Collection	<b>58.0%</b>	31.2%	5.1%	5.7%
Public Sewer Service	<b>57.3%</b>	23.6%	4.5%	14.6%
Availability of and Access to Greenspace/Natural Areas	<b>51.6%</b>	31.2%	5.7%	11.5%
Parks and Recreational Facilities	<b>50.3%</b>	36.3%	7.0%	6.4%
Police Protection	<b>49.0%</b>	35.0%	8.9%	7.0%
Residential Recycling Options	<b>45.9%</b>	36.3%	7.6%	10.2%
Quality and Condition of Roads	<b>36.3%</b>	54.8%	7.0%	1.9%
Availability and Quality of Cell Phone Service	<b>34.4%</b>	36.3%	25.5%	3.8%
Traffic Flow/Commuting Times	<b>33.1%</b>	49.0%	10.2%	7.6%
Access to High Speed Internet	<b>31.2%</b>	31.8%	24.8%	12.1%
Municipal Communications (websites, social media, newsletter...)	<b>26.8%</b>	45.9%	14.0%	13.4%
Attractiveness of Storefronts in Downtown Area	<b>26.1%</b>	52.2%	17.8%	3.8%
Employment Opportunities	<b>23.6%</b>	37.6%	14.6%	24.2%
Quality and Condition of Sidewalks	<b>22.9%</b>	49.7%	10.8%	16.6%
Business Opportunities	<b>20.4%</b>	34.4%	21.0%	24.2%
Variety of Housing Options (houses, apts, senior living, etc.)	<b>19.7%</b>	42.0%	21.7%	16.6%
Recreational Activities Family	<b>19.7%</b>	43.9%	11.5%	24.8%
Quality and Condition of Housing	<b>15.9%</b>	58.6%	14.0%	11.5%
Recreational Activities Youth	<b>13.4%</b>	31.2%	19.1%	36.3%
Recreational Activities Elderly	<b>11.5%</b>	34.4%	27.4%	26.8%
Shopping Opportunities	<b>10.8%</b>	45.9%	40.1%	3.2%
Public Transportation	<b>7.6%</b>	21.0%	40.8%	30.6%



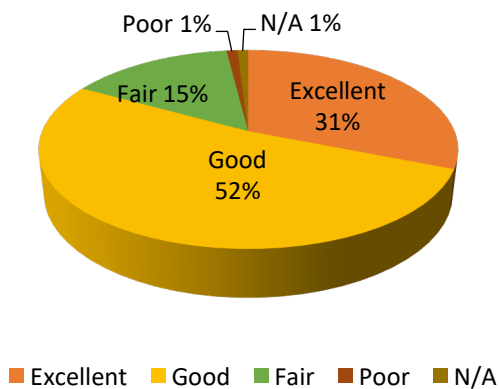
## Living in the North East Area

### How ALL Residents Rate Living Here



ALL Residents Rating	
Excellent	31%
Good	53%
Fair	14%
Poor	0.7%
N/A	1.3%

### How Borough Residents Rate Living Here



Borough Rating	
Excellent	31%
Good	52%
Fair	15%
Poor	1%
N/A	1%

### How Township Residents Rate Living Here



Township Rating	
Excellent	31%
Good	54%
Fair	14%
Poor	0.3%
N/A	1%

*Priorities  
for the  
Next 5 Years*

*During the Next 5 Years, What Priority Should be Placed upon the following?*

<b>Top 7 Priorities</b>	<b>OVERALL</b>	<b>By Township</b>	<b>By Borough</b>
Attraction and Support of Local Businesses	<b>#1</b> <b>62%</b>	<b>#1</b> <b>59%</b>	<b>#1</b> <b>66%</b>
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	<b>#2</b> <b>59%</b>	<b>#3</b> <b>57%</b>	<b>#2</b> <b>62%</b>
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation & maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	<b>#3</b> <b>57%</b>	<b>#5</b> <b>56%</b>	<b>#3</b> <b>61%</b>
Partnerships between the Borough & Township (improve community assets, improve municipal services, save costs)	<b>#4</b> <b>55%</b>	<b>#4</b> <b>56%</b>	<b>#4</b> <b>51%</b>
Access to High Speed Internet	<b>#5</b> <b>52%</b>	<b>#2</b> <b>57%</b>	<b>#7</b> <b>42%</b>
Protection of Existing Residential Neighborhoods from Incompatible Development	<b>#6</b> <b>51%</b>	<b>#6</b> <b>53%</b>	<b>#5</b> <b>47%</b>
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	<b>#7</b> <b>46%</b>	<b>#7</b> <b>49%</b>	<b>#6</b> <b>45%</b>

Data is shown by rank# with percentage of supporting "High" responses.

## *Highest Priority Ranking by ALL Respondents*

<b>ALL/EVERYONE</b>	<b>High</b>	<b>Moderate</b>	<b>Low</b>	<b>Don't Know</b>
Attraction and Support of Local Businesses	<b>62.1%</b>	31.2%	3.9%	3.9%
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	<b>59.2%</b>	29.8%	8.7%	2.2%
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	<b>57.0%</b>	33.5%	6.1%	3.4%
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	<b>54.6%</b>	32.3%	9.1%	4.1%
Access to High Speed Internet	<b>51.9%</b>	29.2%	13.0%	5.9%
Protection of Existing Residential Neighborhoods From Incompatible Development	<b>50.5%</b>	33.1%	12.4%	4.1%
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	<b>46.0%</b>	35.7%	12.2%	6.1%
Preservation of Open Space, Farms and Natural Areas	<b>42.2%</b>	37.3%	15.8%	4.7%
Improve Public Parks and Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	<b>39.1%</b>	45.2%	13.0%	2.6%
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	<b>35.3%</b>	41.4%	19.7%	3.7%
Housing Variety and Options for Young Adults and Seniors (apartments, condominium developments & senior living communities, etc.)	<b>34.3%</b>	39.4%	18.7%	7.7%
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	<b>30.4%</b>	52.5%	14.2%	2.8%
Curbside Trash Collection and Recycling for All Properties	<b>26.6%</b>	38.1%	29.8%	5.1%

## *Highest Priority Ranking by All Borough Respondents*

<b>Borough</b>	<b>High</b>	<b>Moderate</b>	<b>Low</b>	<b>Don't Know</b>
Attraction and Support of Local Businesses	<b>66.1%</b>	27.3%	2.7%	3.9%
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	<b>62.3%</b>	24.6%	10.4%	2.7%
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	<b>61.2%</b>	29.5%	6.0%	3.3%
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	<b>51.4%</b>	37.7%	7.1%	3.8%
Protection of Existing Residential Neighborhoods From Incompatible Development	<b>47.0%</b>	36.6%	13.7%	2.7%
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	<b>44.8%</b>	35.5%	13.1%	6.6%
Access to High Speed Internet	<b>42.1%</b>	37.2%	14.7%	6.0%
Improve Public Parks and Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	<b>41.0%</b>	48.6%	7.1%	3.3%
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	<b>39.9%</b>	41.0%	14.8%	4.3%
Housing Variety and Options for Young Adults and Seniors (apartments, condominium developments & senior living communities, etc.)	<b>36.6%</b>	36.6%	16.9%	9.9%
Preservation of Open Space, Farms and Natural Areas	<b>33.9%</b>	44.8%	15.8%	5.5%
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	<b>28.4%</b>	53.0%	13.7%	4.9%
Curbside Trash Collection and Recycling for All Properties	<b>26.8%</b>	38.3%	27.9%	7.0%

## *Highest Priority Ranking by All Township Respondents*

<b>Township</b>	<b>High</b>	<b>Moderate</b>	<b>Low</b>	<b>Don't Know</b>
Attraction and Support of Local Businesses	<b>59.0%</b>	34.1%	4.9%	2.0%
Access to High Speed Internet	<b>57.3%</b>	25.4%	11.7%	5.6%
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	<b>56.5%</b>	32.9%	8.5%	2.1%
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	<b>56.2%</b>	28.6%	11.4%	3.8%
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	<b>55.5%</b>	34.6%	6.4%	3.5%
Protection of Existing Residential Neighborhoods from Incompatible Development	<b>52.6%</b>	31.4%	11.4%	4.6%
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	<b>49.0%</b>	34.0%	11.4%	5.6%
Preservation of Open Space, Farms & Natural Areas	<b>47.2%</b>	32.9%	15.3%	4.6%
Improve Public Parks and Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	<b>38.3%</b>	42.9%	16.7%	2.1%
Housing Variety and Options for Young Adults and Seniors (apartments, condominium developments & senior living communities, etc.)	<b>32.3%</b>	39.7%	21.0%	7.0%
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	<b>31.4%</b>	52.6%	14.2%	1.8%
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	<b>30.4%</b>	42.6%	23.6%	3.4%
Curbside Trash Collection and Recycling for All Properties	<b>26.1%</b>	39.3%	31.1%	3.5%



## Priority Ranking by Respondent's Age Group

<b>RANKING - AGE 24 and under</b> (3.8% of total respondents)	<b>High</b>	<b>Moderate</b>	<b>Low</b>	<b>Don't Know</b>
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	<b>84.2%</b>	15.8%	0.0%	0.0%
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	<b>73.7%</b>	26.3%	0.0%	0.0%
Housing Variety & Options for Young Adults and Seniors (apartments, condominium developments & senior living communities, etc.)	<b>73.7%</b>	21.1%	5.3%	0.0%
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	<b>63.2%</b>	31.6%	5.3%	0.0%
Improve Public Parks & Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	<b>63.2%</b>	21.1%	15.8%	0.0%
Preservation of Open Space, Farms and Natural Areas	<b>57.9%</b>	31.6%	10.5%	0.0%
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	<b>52.6%</b>	26.3%	15.8%	5.3%
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	<b>52.6%</b>	42.1%	5.3%	0.0%
Attraction and Support of Local Businesses	<b>42.1%</b>	52.6%	5.3%	0.0%
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	<b>42.1%</b>	36.8%	15.8%	5.3%
Protection of Existing Neighborhoods from Incompatible Development	<b>36.8%</b>	52.6%	10.5%	0.0%
Curbside Trash Collection and Recycling for All Properties	<b>31.6%</b>	42.1%	21.1%	5.3%
Access to High Speed Internet	<b>21.1%</b>	36.8%	36.8%	5.3%
<b>RANKING - AGE 25-34</b> (11.2% of total respondents)	<b>High</b>	<b>Moderate</b>	<b>Low</b>	<b>Don't Know</b>
Attraction and Support of Local Businesses	<b>60.0%</b>	36.4%	3.6%	0.0%
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	<b>60.0%</b>	34.5%	5.5%	0.0%
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	<b>52.7%</b>	41.8%	5.5%	0.0%
Access to High Speed Internet	<b>50.9%</b>	23.6%	25.5%	0.0%
Improve Public Parks & Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	<b>49.1%</b>	43.6%	7.3%	0.0%
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	<b>45.5%</b>	34.5%	18.2%	1.8%
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	<b>43.6%</b>	49.1%	7.3%	0.0%
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	<b>43.6%</b>	40.0%	12.7%	3.6%
Preservation of Open Space, Farms and Natural Areas	<b>41.8%</b>	38.2%	18.2%	1.8%
Housing Variety & Options for Young Adults and Seniors (apartments, condominium developments & senior living communities, etc.)	<b>40.0%</b>	43.6%	14.5%	1.8%
Protection of Existing Neighborhoods from Incompatible Development	<b>36.4%</b>	38.2%	25.5%	0.0%
Curbside Trash Collection and Recycling for All Properties	<b>29.1%</b>	40.0%	27.3%	3.6%
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	<b>23.6%</b>	52.7%	21.8%	1.8%

## Priority Ranking by Respondent's Age Group

<b>RANKING - AGE 35-64</b> (50.7% of total respondents)	<b>High</b>	<b>Moderate</b>	<b>Low</b>	<b>Don't Know</b>
Attraction and Support of Local Businesses	62.0%	31.2%	4.4%	2.4%
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	54.8%	36.8%	6.8%	1.6%
Access to High Speed Internet	53.2%	30.8%	12.0%	4.0%
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	51.6%	32.0%	14.0%	2.4%
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	47.6%	37.2%	11.2%	4.0%
Protection of Existing Neighborhoods from Incompatible Development	43.2%	39.2%	14.4%	3.2%
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	40.4%	40.4%	14.8%	4.4%
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	36.8%	40.0%	20.8%	2.4%
Improve Public Parks & Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	36.0%	46.8%	15.2%	2.0%
Preservation of Open Space, Farms and Natural Areas	35.2%	44.8%	17.2%	2.8%
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	24.8%	58.4%	14.8%	2.0%
Housing Variety & Options for Young Adults and Seniors apartments, condominium developments & senior living communities, etc.)	23.6%	42.8%	24.4%	9.2%
Curbside Trash Collection and Recycling for All Properties	19.6%	38.8%	36.0%	5.6%
<b>RANKING - AGE 65+</b> (31.8% of total respondents)	<b>High</b>	<b>Moderate</b>	<b>Low</b>	<b>Don't Know</b>
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	70.1%	24.8%	2.5%	2.5%
Protection of Existing Neighborhoods from Incompatible Development	68.2%	20.4%	4.5%	7.0%
Improve Downtown Area (support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	64.3%	22.3%	5.1%	8.3%
Attraction and Support of Local Businesses	64.3%	27.4%	3.2%	5.1%
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	61.1%	24.8%	8.3%	5.7%
Public Safety (study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	54.1%	27.4%	8.3%	10.2%
Access to High Speed Internet	52.2%	29.3%	7.6%	10.8%
Preservation of Open Space, Farms and Natural Areas	51.0%	26.8%	12.7%	9.6%
Housing Variety and Options for Young Adults and Seniors apartments, condominium developments & senior living communities, etc.)	44.6%	35.7%	12.1%	7.6%
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	38.2%	47.1%	10.2%	4.5%
Improve Public Parks & Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	38.2%	45.2%	11.5%	5.1%
Curbside Trash Collection and Recycling for All Properties	35.7%	35.7%	22.3%	6.4%
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	28.7%	45.2%	19.7%	6.4%

*In Their Own Words...*

# ***COMMENTS***

*Public Survey Question 6:  
What are we missing?*

Activities for youth and children. Summer rec needs revamped and prioritized again. After school options for kids..there is no childcare option for after school that are affordable	Activities, Childcare
I'm so glad we finally did the gravel pit playground. It would be so nice to have a public pool.. at gravel pit.the lake water is gross to swim in due to ongoing pollution.. I would also like a box bike park, bike track.. due to safety.it would have been so nice a young mom to walk a track while my 4-5 yr olds rode bikes around and not have to worry about cars.. I see a lot of kids on skate boards, so maybe a skate park too.. I had friends ask about roller skating. We need business like karate and music.I found there are people who give lessons but u need to know someone who grew up here to find them. It would be nice to have more activities at art council, especially to give our rising HS students the opportunity to run programs and classes, we would like to do a writing club but it cost \$\$ for a space. colleges are looking for students who run stem programs and such and it would be nice to give them the opportunity.. Imagine the scholarships our community kids could achieve by putting on applications they ran art class, writing class, tutor class, HS are always in need of volunteer activities and these classes could serve our youth and seniors. Also I would like Princess Superhero's in the Park Day or I know a princess who sing and plays and could do a concert in the park.. I mean I can't afford Disney and this would give kids an opportunity to meet a princess, learn songs, and create social opportunities. Once upon a party or Brooke Surger ( spelling) have these business that support this..	Activities, Community
Youth activities, more entertainment for all ages, as well as activities. More support of local	Activities, Community
I would love to HIGHLY suggest looking in to rethinking the current use of Heard Park. This ideally and centrally located park sits mainly unused except during Cherry Fest (which with some planning and growing pains could be relocated to Gravel Pit Park- Wine Fest did it). I think this space could be much more widely used if there was some type of indoor community center for KIDS, FAMILIES, and SENIORS to use throughout the year. Soliciting a YMCA or designing a community center that provided swimming pool(s), access to indoor sports courts, fitness rooms and classes that are not limited by the school district schedule and allowances would be an AMAZING and HUGE asset to this town. It is MUCH needed. Communities like Corry, Harborcreek, Edinboro all have these types of facilities to use. I would love for NE to seriously consider this- I know I myself and husband would love the availability of a pool to lap swim that is not bound to NEIS limited schedule. My boys would love nothing more than to have somewhere to go to shoot hoops, work out, etc without driving in to Erie or Harborcreek. It could provide jobs, and has a great location for our community to walk there and there is enough area I believe for parking. Finally- the empty storefronts are understandable at this time and NE is making some great strides in filling these lately, but the remaining empty ones need to be cleaned up- they are eyesores amongst the new businesses going in. North East In Bloom and other entrepreneurs are doing an amazing job trying to revitalize NE downtown and it is much appreciated! The Sat farmers markets with live music, Thursdays in the park, and Erie Phil concerts are phenomenal! Thank you!	Activities, Downtown
We are missing an event hall for gatherings during all seasons. Seniors could have bingo there. Weddings, showers, birthdays, retirement parties, Christmas parties. We also need more transparency from the borough office. Ambulance service is of high priority. Fireman respond all the time but the ambulance service does not. We need paid EMS.	Activities, Fire/Ambulance
The addition of a community pool, recreational parks, bike trails, and other green space.	Activities, Green Space
ice rink in winter in heard park with concession stand open for hot chocolate, cookies, etc., run by groups to fundraise, like the boosters use the concession stand at the basketball games to help raise money for all the sports. splash pad in park, picture opportunity for tourists like a large chair oversized or large grapes or wine barrel	Activities, Parks
lack of tennis courts	Activities
More activities for young to keep NE growing	
More help for older generation	Activities
More for kids and youth. Activities, centers, splash park, pool, etc	Activities
Tennis Courts at Gravel Pit; Disc Golf Course; Another or a few more family restuarants in town	Activities
Think of the youth in planning. Nothing in summer.	
A restaurant , not pizza or winery that stays open weekdays.	Activities
More things for children to do in the summer. Whether it's events, splash pad-- just something where families can get out and spend time together. Most families have to leave the area to do anything.	Activities
Gym like YMCA affordable for low income to keep children and young adults from bad choices.	
Maybe classes in hunt, fish, non school related sports	Activities

Improving the exteriors of buildings or parks is nice, but what will really make our community thrive has more to do with the people inside the buildings.	
What about more classes and educational opportunities for all ages? Example: gardening classes, bird watching outings, science classes for the kids at the beach, outdoor exercise classes, cooking classes ... things that will draw people out of their houses and connecting with one another □□□□	
I'm not native to North East, but I've lived here for 5 years...I don't hear of many of these types of things happening. If they are, we need a better way to get the word out.	Activities
More opportunities for artists living in the area to help beautify and enhance the community areas. Have public gardens for people to help maintain and utilize to cultivate food. Also, would suggest rain gardens and education on pollinators and native plant species.	Activities
Need things for older children to do	Activities
Need to be more open to the public with use of school grounds, open spaces for kids sports, community options for kids sports participating year round and a more cooperative school board/Rec commission communication to support as much physical activity/sports as we possibly can have as a community for the kids	Activities
Nothing for families and kids to do really	Activities
Our kids need something to do! Families need something to do with their children!!!!	Activities
Put in a splash pad area for the kids!	Activities
Skatepark would be a nice addition!	Activities
Splash pad either in the heard park or the gravel pit park	Activities
Splash pad for children! I think this would be a great attraction for all the children here.	Activities
Splash pad for families	Activities
Splash pad for kids!!!!	Activities
Splash pad for the kids. Playgrounds in town. Noise ordinance on wall st.	Activities
Splash park for kids	Activities
We need a review center and accessibility to basketball courts and pools!	Activities
We need so fun things for the kids to do! A splash pad would be awesome in one of the playground or the park. Or use one of the abandoned buildings for something fun!	Activities
Areas for kids, teenagers, and familie... maybe a community are with splash pad, pool, skate park, ect) miniature golf, more activities in our town to do	Activities
Splash park for the kids. .	
This is my idea!!!! 7/20/21 that I think will improve your youth summer activities!!!	Activities
This is a large enough area that we should have tennis courts. It is frustrating to have to leave the North East area to play. The school had courts but they have taken them down a couple years ago and have yet to replace them. If they will not have courts, PLEASE add courts somewhere. This was a draw to the area and now they are gone.	
A frisbee golf course could be added to 20 mile and I don't think it would cost much, but that is becoming a popular outdoor sport and may draw more people to the area.	
Also, winter maintenance is poor & you can't talk to anyone in the township about it.They don't care or help and do not even maintain the roads that they are required to.They tell lies & say it isn't their responsibility when it is, since they are legally township roads. Very poor from everyone in that department!	Activities
Independent senior living community	Activities,
Activities for youth	Affordable Housing
Need more childcare quality care	
Better support for youth sports and other programs	Activities,
Family solutions & services (not through school district)	Childcare
	Affordable
Housing is issue: few apts for you young.	Housing
	Affordable
Patio homes for senior that are still active but have hard time maintaining all.	Housing
	Affordable
Condos for seniors - to buy not rent. Not high rise but 4-6 with garages, walking distance from shopping	Housing
There's senior living and gated community; NE Manor and College view are income/gov't based	Affordable
Need something in between, even trailer park limited to 55+	Housing
	Affordable
lower incme housing looks run down, need a "higher income" resturaunt,	Housing, Restaurants

We need more affordable housing that is not owned by slumlords that don't take care of there property and are unsafe and hazard to neighboring houses. Also increase in on duty police officers no officer should be by himself at any time due to safety of them selves and the town.	Affordable Housing, Police
We definitely need condos and/or senior living patio homes in a gated community. (Not a high rise situation.) Would like to see interaction of the police department with the community. They are seldom, if ever seen, or heard from in the newspaper. Am very interested in preventing windmills in the lake owned by foreign powers. Our lake should remain as our lake. There is a chemical from China in the centrifuge of the blades that is highly poisonous to fish and humans if it leaks into the water. The lifespan of the windmills is very low and may never be removed if damaged. Would like to see a grant for landlords to use to repair the exteriors of their rental properties.	Affordable Housing, Police
Whatever improvements you make, be sure they're affordable for all residents! Add competition for internet!	Affordable Improvements, Internet
Freeport Beach always looks a disaster	Beach
Sticks and stones, clean up so you can lay down without clearing rocks first	Beach
Freeport Beach cleaning up get all the rocks off the beach and put fresh sand in	Beach
why do we have so many stones on freeport beach,. Why cant there be sand (I know - money). It isn't safe for children, seniors all like to get feet wet at least... I've seen a few people slip slide over stones (oh so many) What is the purpose. Why is purpose of building houses that are deteriorated, grass so high. Just awful.	Beach
Attracting more worth wile businesses, not more wineries pizza places and antique stores	Business Develoment
I would love to see more diverse small businesses around town. Also, more community events	Business Develoment, Events
I suggest there be options for business development in the open storefronts in the borough and the township. Possible incentives for sponsors of new business owners, etc, to build our community and create more job opportunities in town instead of having to travel out of town to work.	Business Develoment
I think encouraging locally owned small businesses that are not chains will help North East distinguish itself as a unique place to live and visit.	Business Develoment
focus on buisnesses in down town	Business Downtown
Focus on filling our vacant stores with sustainable small businesses or at least clean up the vacant storefronts to improve the downtown experience.	Business Downtown
Business open later than 5 & on weekend	Business hours
Close on Monday is better option.	Business hours
Cell phone dead spots.	Cell, Combining
Not interested in Partnership between Berlin Township it will raise taxes	Cell
Phones are terrible in certain areas	Cell
There is a need for better cellular service in the township - esp. since the pandemic	Cell
There is a need for better cellular service and internet service in the township especially since the pandemic and doing work and school from home	Cell/Internet
Get the Chamber back in full swing!!	Chamber
Top priority should center around taxpayers and property owners within the Township and Borough.	Chamber
Tourism & Promotion should be responsibilty of Chamber and other related agencies.	Chamber
Support local churches and support a wide variety of events within churches	Churches
Address Combining Borough and Twp	Combining, Recycling
Must be other ways to support schools than homeowner taxpayers carrying burden	Combining
Need single stream recycling in Twp	Combining
#1 priority is combining Borough & Twp for all svcs to control costs - MUST work together.	Combining
Borough and Twp should merge	Combining
Combine township and borough streets departments to eliminate manpower and equipment thus save tax dollars. How about fire protection combination too.	Combining
Explore merging borough and township offices, reducing fire to one house.	Combining
I feel that combining the borough and township together would benefit the entire community both financially and sharing services. Having lived in both Township and borough I defiantly miss a lot the borough had to offer. I believe we should not be separated and should have one governing body.	Combining
The borough & the township should work together to be able to provide stronger service to the entire North East community.	Combining



It is apparent in this survey that you are planning to merge the two municipalities into one. The members of the borough and township already voted on a public ballot NOT to merge these two entities. Going there will just open a can of worms that will cause more division.	Combining
Better communication with businesses outside of the township. We never hear anything now that the Chamber is not operating.	Communication
Improve newspaper	Communication
Support and Hire locals if qualified. Outsiders are hired and lack hometown commitment.	
Understand not always possible but TRY to give local a chance. They've paid tax, volunteered, supported here and know community.	
Be FAIR in enforcements (why some homeowners replace sidewalks when others the same or WORSE are overlooked?)	Community, Issues
The storefront businesses mostly are geared towards tourist attractions not residential needs. We should promote community in our town and increase/encourage more experiences for families and children similar to the summer events throughout the year and consider discussing hours with businesses. Family and Dollar General should not be our primary resource for affordable clothing and housewares items although as a resident I DO NOT welcome big box stores.	Community, Multi
More attention should be paid to moral decay of the community	
Teaming up with local churches for betterment of its citizens	
People seem to care less and less about their behavior their language or their surroundings.	
Crassness is at an all time high.	Community
Seems like single family homes are being turned into apartments more crime seems to happen.	Community
I hate that because I live in the township I am not afforded the rights and privileges of those living in the borough. (Holding office, road maintenance , etc)	Disparity
Remove ugly overhang on South side of Main	
Fund local merchants' building improvements.	Downtown, Police
Police need to be visible on Streets. Get out, Interact, know the people like Tom Huber did :)	
Some storefronts need to look better	Downtown, Property
Pass an ordinance to require homeowner to keep lawns well maintained and no junk visible	Maintenance
Improve downtown	
Renovate storefronts and streets to attract business and customers	Downtown
Our town is starting look like a ghost town with all the empty buildings, it's sad	Downtown
Pass ordinances to remove political signs after elections. Some of these signs are still up and turn off many visitors from visiting our area and spending money here. It only makes economic sense if we want our area to thrive we should encourage all visitors to feel welcome, not just some. On a positive note, some of the new storefronts are a welcome site for sore eyes. We need much more of this kind of investment in our community. Let's give people a reason to visit, stay and shop in North East!	Downtown
Spread out flowers on lampposts beyond just park/fewer flowers per lamp and spread out.	Downtown
The buildings downtown that have been left in deplorable conditions by the landlords need to be reviewed and the owners need held accountable, the old bank building actually has windows that don't even fit the space so there are literally open holes at the top of the window space how is this appropriate housing for anyone.	Downtown
Focus on drug problem	Drugs
Promote more home ownership and fewer rentals, people who buy a house are more likely to stay and raise a family and have pride in where they live. Crack down on the drug use.	Drugs, Community
Drugs the drugs have to stop the littering of the needles have to stop the police not looking into serious issues has to stop instead of them worrying about traffic tickets while Johnny and his friends are selling drugs down the st I've gave numerous tips on to whos selling what and where and absolutely nothing has happened its a shame	Drugs
Get drugs off streets	Drugs
Making tourist attraction will kill the spirit of community	
Costs are already high	
Get Drug Dealers out	Drugs
High crime, gang, illegal entry, unreported crimes, undocumented, vagrants, GYPSIES, High stress for elderly because can't leave hom)	Drugs/Crime
Renewable energy i.e. wind and solar, township should have a contract for garbage services so everyone has the same low prices, right now everyone (even with the same collector or server and streets) are paying different prices.	Energy, Garbabe

address erosion and runoff caused by roads	Environmental
Increase public awareness of problems created by trash and pollution.	
Enlist citizens to keep our region clean and safe.	Environmental
cherry festival should be at gravel pit park	Events
Keep Cherry Festival and Cash Bash	Events
Stick with farmers market. Stop with the crosswalk BS	Farmers market
A huge deterrent I see for foot traffic downtown is pedestrian safety. The speed limit is too high and there is no enforcement. I stopped for a couple in a crosswalk and watched in horror as a driver almost plowed them over. It won't matter what improvements are done if people can't feel safe to even cross the road.	Fire/AMB, Traffic
[*Only answered Fire/Ambulance questions on whole survey]: Answer calls. Tapped 2-3 times then call in Greenfield. Bad when calls are stroke symptoms, chest pain, breathing that need IMMEDIATE response. Shouldn't wait for all those taps & another dept to finally show.	Fire/AMB
2 fire companies not needed - redundancy and expense	
Small town is nice and don't want big city problems	
Schools are awesome	Fire/AMB
Absolutely NEED FULL time Paramedic 24 hrs support from Emergycare or FULL TIME EMERGENCY CERTIFIED FULL TIME PERSONNEL HIRED BY NORTHEAST TOWNSHIP WITHIN the Northeast bourgh/twnship.	
We have a growing community with hundreds of medical calls weekly/monthly. The delay coming from Harborcreek/Erie is UNACCEPTABLE. These services Need to be added to OUR yearly budget for bourgh/twp. We spend tens of millions of dollars on non life support issues. MEDICAL SUPPORT IS PARAMOUNT AND THIS SHOULD BE A PRIORITY IN OUR BUDGETING AND APPROVAL PROCESS.	Fire/AMB
Ambulance service needs upgraded.	Fire/AMB
don't put tourism so high that it neglects residents use of our gifts.	
Residents and Government must support the emergency services - they have helped my family several times.	Fire/AMB
Fuller Hose is great. Ambulance service in this town is HORRIBLE.	
Scanner calls are being answered by Greenfield. Crescent hose should be disbanded. They get borough money and this is sad.	Fire/AMB
Main priority is for a paid 24/7 Emergency Medical Services for a prompt response to ambulance calls	Fire/AMB
More Help for the Fire Dept.	Fire/AMB
Need emergency calls answered. 2-3 calls and they're tapped. Calling in greenfield. Frustrating when life threatening calls.	Fire/AMB
Paid ambulance service	Fire/AMB
Paid ambulance service	Fire/AMB
Paid ambulance service	Fire/AMB
There should be one fire department with a 24/7 paid ALS ambulance service. Downsize equipment and move into one new central station. How about municipality support to the fire department? Maybe a SMALL amount of tax to support the fire department so the VOLUNTEERS don't have to fundraise 95% of the operation. Does the streets department or the police department have a bake sale when they buy a new dump truck or police car? No. Still cheaper than a full-time fire department.	Fire/AMB
Baker creek needs seriously be analyzed and possibly find a way to divert it out of town. Flood insurance premiums have skyrocketed and the annual premiums are killing small businesses and growth in the area.	Flooding
Flooding at Main and Mill needs addressed	Flooding
Plant more trees in Borough and Township, Encourage more green spaces.	Greenspace
Would like to see a large greenspace for walking and hiking with trails and activities year around. We have Bull's Dam but it is not safe for women or children to be out there alone. I would like to see an area similar to Asbury Woods in our community.	Greenspace
No more Wineries, Need grocery or shopping stores; Promote Freeport Beach (merchandise)	Grocery, Beach
Attract more physicians to Northeast	Grocery, Medical
Another High Quality Grocery	Providers
Ongoing innovation to maintain excellence within the community	Innovation

AC at school Hi speed internet Community pride	Internet, Community
Access to rural high speed internet is sub-standard in the Township. The last year has proven that we need internet cable to be a priority for all areas of the Township that it is currently unavailable. It has proven to be a major dividing line between the facilities offered in the Borough and the Township.	Internet
As a former resident and a frequent visitor, you all need to fight for better internet and cable services. This mostly includes the rural areas that have horrible options. DSL shouldn't even be a thing anymore. With that being said, north east has to have the best snow removal of any where I have lived. When I am visiting during the winter, the crews are on top of the weather!	Internet
Cell & Internet - internet being higher priority - lack of ability to job search	Internet
Engage VNet, Spectrum, or Armstrong to wire the unserved township areas with quality internet.	Internet
High speed internet	Internet
High speed internet in the rural areas needs to be addressed.	Internet
HIGH SPeed internet.	Internet
I think North East is a wonderful community. I do see the borough having to pay a lot of attention to the trees that are too big for where they were planted (cutting for power lines mainly) and it seems their energies could be put to better use. High speed internet in the township is needed also. They've waited for years and for some crazy reason they've never gotten it. There are businesses out there, only 5/10 minutes away from the borough limits that still can't get it. Other than that, I think everyone doing a fine job. Constantly looking to improve and regular maintenance has been key 🐼🐼	Internet
Internet is my biggest concern. North East is a wonderful town but lack of internet in the township is very disappointing especially with it being 2021. Really no excuse for it. At some point money needs to be spent to service ALL residents with what is becoming a necessary utility.	Internet
Internet service in much of the Township is expensive & slow. A high priority should be given to bringing high speed Internet access to these areas especially in the wake of Covid.	Internet
Please bring cable and high-speed Internet to the Township. So many of us have poor and expensive service. It was extremely difficult during the COVID outbreak since our children needed to go to school and we worked online from home.	Internet
Please bring high speed Internet access to Township residents. It was difficult working from home/going to school during the pandemic since our Internet is very unstable.	Internet
PLEASE help us get high speed internet to the people who do not have it.	Internet
There are areas of North East township where the only internet option is through Verizon. In some of these areas, Verizon only offers 1.5 to 3G . Verizon allows the signal to fluctuate between these amounts. 1.5G isn't enough for a device to have wifi in certain areas. There are residents who are unemployed and can not apply for jobs that are remote due to Verizon's standards of service. It would be in the best interest of the community as a whole to have more options regarding internet service.	Internet
Internet is important but not for gov to supply. Support business and they will come We have it and get speed we are willing to pay for	Internet
There are too many chiefs and not enough Indians. Too many people not having a true say on what happens in our community, they act for self gain not for the towns best interest. Also Should live in north east if you're holding a position here	Involvement
The growing issue of weekend rentals in residential areas, slice of life court decision in pa courts does not allow this but Borough and Township government are ignoring this. This type of rental does bring down the value of the neighborhoods that they are in plus quality of life for those residents in the area goes down. This needs to addressed, it will only get worse if ignored.	Issues
Don't Group all apartment owner for inspection - go after Slum Lords "You all know who they are. I take pride in my property.""	Issues
When people have a concern about the drainage on the roads ruining there yards ands driveways etc... should be taken seriously not brushed aside saying we just fixed your Oad obviously not the right way.	Issues
the firetrucks blow there horns very loud at cherry fest and porch parade	Issues
Garbage men should stop THROWING cans, can toss them.	Issues
EMT should show up for calls; Already have excellent trash and recycling; Rarely see police and unfriendly	Issues/Multi
We have had guests who stated that they would not buy gas, food, or shop in our town because of the Trump signs that remain up in our community. And, in fact, we go out of our way to not shop in the area because of these signs. As one of our guests said I felt like I was entering a village of high school drop outs who were actively having a tantrum. We should be aware of the image we project.	Issues

Get the massive Trump signs taken down at every entry point to town. In some cases they are bigger than the welcome to North East signs and they present North East as a partisan non-welcoming community. It can't be good for home value or local business either.	Issues
Don't screw up North East.	Issues
Elimination of Fluoride (aka industrial waste) in water. Ask public opinion of 5G and opt out if residential neighborhoods are opposed. Educate the public of our Sheriff's duty to uphold the constitution and protect the public against violations of rights by any party and the pathway to report any violations. The downtown art projects are a total eyesore and take away from the historic charm of our town! Think twice about who you let loose with a paint brush, shouldn't the color pallet complement rather than detract? All those cheap primary colors spewed on the sidewalks and in the alley look really terrible. Lovely old brick deserves better.	Issues
NO CRT in schools, concern on what is going in and out of Mercyhurst NE	Mercyhurst attention
Please monitor and participate actively in the transfer of Mercyhurst University real estate to any upcoming prospective buyer. Whoever acquires the Mercyhurst properties will have enormous influence on the larger North East Borough and Township. That influence could go either way for the communities and residents: favorably or unfavorably. Do what you can, please, to facilitate the transfer of property to a desirable buyer(s), i.e., one who can and will become a contributing member of our larger community. Thank you for including this survey as part of your comprehensive plan project. I wish you well in your difficult and important work!	Mercyhurst attention
The sale of Mercyhurst NorthEast is extremely unfortunate and getting rid of the chapel is infuriating to me as an alum. I think the amount of empty business spots we have is also unfortunate. I truly love North East though!	Mercyhurst attention
Affordable carriage homes; Freeport more handicap friendly; Betters sidewalks; Public trash cans (more and emptied); More Cable options	Multi
Beach is terrible; Sidewalks not in good shape; So many businesses need updates & painting DOn't want to look second rate. Lawns & junk need cleaned up; Park during Christmas is embarrassing.	Multi
B-ball and tennis courts available to residents. Maybe heard or gravel pit park. Improve Freeport Beach - a treasure but rocky and uncomfortable. Better quality grocery!; Restaurant options available later in evening - not just fast food.	Multi
1. The creation of a dog park (fenced in, grassy area) utilized by local residents could potentially be beneficial to the community. 2. A grant writer who is either employed or volunteers to help write grants for the many non-profits & local business owners who are seeking grant money to improve their mission. 3. Stormwater Management at the local level (annual dredging of the tributary and creeks, streambank stabilization, nutrient removal from the farms....etc). 4. A question is posted about a potential connection to Freeport from Borough. I am suggesting that easements be sought to establish something similar to "rails to trails" that is maintained and provides a loop that connect the borough to a path the passes the wineries in the township to the "dog beach" to Freeport beach. A loop that can be used for walking, running or biking. 5. Regarding a feasibility study for EMT & Fire, this has been done countless time in the Commonwealth. The end result is the same, the root cause of many of concerns stem from a lack of volunteers. Please don't waste time and money on this. Instead focus on how the these organizations can focus on working with the NESD to work with the kids to raise interest at the High School level.	Multi
Clearly marked crosswalks, lights, (also at straw hat) curbsides clearly painted; Underpass bridge painted (community project?); Social work with kids and elderly (visits, crafts etc) Need more recycling of clothes and items for reuse, need in community	Multi
Garbage Collection could be bid like Harborcreek to get everyone low rate Code Enforcement is not doing their job. Freeport Beach needs sand - not rocks	Multi
Newspaper editing is embarrassing, Demolish blighted properties, 24 hr police & monitoring of Freeport	Multi
Cost, grant monies, allocation of priorities, governance , designation of Lake Erie as a National Refuge-Sanctuary to be excluded from wind energy development as per the Constitution of the State Of Pennsylvania. Pennsylvania is one of only 3 states in the USA to have Protection of Environmental Resources guaranteed in the Constitution of the State of Pennsylvania. Let's take advantage of this guarantee for our community and safeguard our water source from pollution of our drinking water by your name the pool leasing of our lake to foreign investors or to local businesses that seek Wind Turbine Development in our lake waters.	Multi

Need 55+ community living, need more duplex living options for retired. Improve downtown only by utilizing grants or funding from property/business owners NOT taxes paid by residents. Save farmlands a must - that's what North East is all about! North East needs more dining options for families, not more pizza shops or places that are expensive.	Multi
Tourism has definitely increased promotions events are what have helped hopefully project 89 completion will be successful and a big help in the future now all other areas in all those checked above as high priority will keep improving especially some form of reliable transportation for seniors and adults to save them for healthcare test an appointment frequent taxi type service for reasonable fees for in by appointment also Improvement in cell service in an internet very often their impaired by Lake Erie entries is a reason given	Multi
Sand not stone on beach; Get drugs out; Patrol Freeport area night time; Clothing and shoe store for all ages needed	Multi
This is an absolutely gorgeous area with a foundation laid in the town and greenspaces to be a coveted area to live and own a business. We need our beaches to be clean and attractive to bring in even the LOCALS... 20 mile creek could have SO much more going on!!! We need places like Bulls Dam to be more accessible to families (strollers) and the elderly and handicapped... security cameras would be wonderful...we need places like heard park to have more going on in the summer (activities like you'd see in Florida for the older generation). We need our tennis courts up and running for tennis and pickle ball. There are so many ways to beatify this town that already has awesome bones.	Multi
Could use some tennis courts and pickle ball courts. Add breakwalls for the beaches. encourage tours of Welch's production facilities. Develop a "rent-a-bike" system. Promote daily or weekly work-out sessions in the park. Promote Lake Erie fishing classes. Improve 16 and 20 mile creeks for more fishing areas. Encourage local theatre stage productions.	Multi
High water cost; Preserve natural beauty; Cell & Internet coverage; Stop dumping organics in waterways (leaves, grass, etc)	Multi
Improve local paper Support Library Support elderly/neighbor check in system No more vape and tattoo shops	Multi
Increase the availability of handicap parking places downtown (to include Main Street) and all parks. Protect farmlands from landgrabbers. Improved restroom facilities at all park locations. Improve cellphone service at Freeport Beach.	Multi
Police all night at Freeport and lake Road by stream. Many suspicious vehicles all night long Blighted Buildings and Storefronts; NE of interstate looks BLEAK Editor of paper, mixed up obits and reporting on events PAST and repeated articles.	Multi
Would like more detail to understand how a partnership between Borough & Township would benefit the residents and generate cost savings; North East area really needs to expand one floor housing options for Senior citizens that would be attractive and affordable. Many seniors remain living in the homes they've lived in most of their adult lives and really need to downsize to something more manageable. Unfortunately many move outside of North East which isn't a desirable option, or remain in their homes that they are not able to maintain. With the aging population in our area, this should be a priority. Ambulance service for the North East area should be manned with a paid paramedic team. often the North East ambulance team is already busy on other calls. NEFD does a very good job with the limited manpower they have and the increasing needs of the North East community. There should be parameters around garbage and leaf burning in the township. There are many areas of the township that are communities with many houses in a small footprint neighborhood. It is frustrating to hand laundry on the clothes line Saturday or Sunday (the only days off of work) only to have to take everything back off the line a short time later because someone in the neighborhood is burning their garbage or leaves. Burning of garbage and leaves in neighborhoods should only be allowed on specific days, or every 2-3 weeks rather than whenever someone decides to burn their garbage. Burning also isn't good for the environment so limiting the frequency would benefit the environment as well.	Multi
Shopping options; Restaurant options; General town get together options; Volunteer options to serve community	Multi

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Empty store fronts are a blight in our community and makes it look like the town is abandoned, unloved and not worth spending a lot of time in. The paintings in the empty windows were a good idea, in theory, but the style was of a lower quality/cartoonish and probably not inspiring people to want to hang out in North East or start a business here. It is like the saying goes about dressing for the job you want; North East needs to dress for the businesses we want to start up here, taking our beloved town to the next level in tourism.

We desperately need to improve the accessibility to Freeport Beach as I think most people from out of town don't know it exists or want to bother going down there. We are not only a Wine Fest/Cherry Fest town, we could be a beach town too. There is a lot of green space at Freeport that we could have some sort of family friendly "Beach Fest." For locals there could be a kite flying day or sandcastle competition, anything to generate wider community interest in Freeport.

We also woefully underuse Heard Park. What a missed opportunity for things like a community flea market, which would generate a lot of foot traffic for the local businesses. Rather than doing the community yard sale once a year, we could have a monthly flea market or much like Waterford, we could have a weekly flea market. I am positive that township residents would appreciate being able to come sell their things in a communal space and not be forgotten in the outskirts.

Another use of Heard Park could be a food truck event. Again, this would generate a lot of foot traffic to the local businesses. Our local restaurants could have tables set up with their food as well so they are not left out and get a chance to have customers they may not otherwise have sampling their food to generate future visits. These are events that our neighboring towns in the county already do, we are behind in modern/young events like these. We now know that cars will line up for a mile to buy food and support the Cherry Fest.

A lot of this hinges on the accessibility of the outdoor spaces. I believe that the borough website is making progress towards being more user friendly and updated but there is room for improvement. It is not easy to access any sort of information on how to get permits to rent spaces or how you can organize an event for the community. There needs to be more collaboration between the borough and the community with meetings, surveys, social media, possibly email blasts rather than just the journal. Honestly, it would be most helpful if there was a job position of a community event planner and a designated person that people could go to with their questions and ideas about projects, events, etc.

We need more initiatives like North East in Bloom. They have single-handedly made our town more beautiful in just a matter of a few years. It shows what a small group of people can accomplish when they are doing something they are passionate about. I think that there are more residents with gifts and talents that want to share it with the town but don't know how or where to start. Local artists, entrepreneurs, churches, etc. that could do more murals, workshops, family friendly events. I think people are unsure of how to even go about organizing events for the community. Small grants from the borough or at least more transparency from the borough website of who to contact might be a good start.

Ultimately, I think North East is under utilizing its beautiful spaces and hardworking and talented people. I think the "younger" families have a lot of ideas and love this city and want to make it better for the next generation. We just need a way for our voice to be heard and to share our thoughts and opinions. North East does a lot of things right, and I'm sure most of us love living here, but I believe the point of this survey is that we all know that we could be doing things even better. We, its residents, have it in us and we all want to see the town flourish and succeed.

Thank you for reading and giving me the chance to voice my thoughts on the town. Clearly, I have a lot of ideas. I love North East. I've lived here my whole life, went to school here, work here, own a home here, raise my children here. I have vested interest in seeing our town succeed and I hope some of my ideas can help. Thank you again for everything you guys do to make this a great place to live.

Multi



North East Township and Borough should collaborate and create an economic development organization to assist with business attraction and development. This organization could also assist with career development, facade improvements, construction, for profit and non profit capital assistance, municipal assistance for the schools, housing, receive grants ( the organization should be a 501 c 3 and a Certified Development Financial Institution (CDFI)), etc. This organization could then receive public and private funding to assist with all of the issues that were mentioned in the survey. This way it is not government controlled, but has input from the borough and township, but is controlled by the Board of the non profit with more access to grants and loans through federal, state and local sources, in addition to foundations. In addition, local larger businesses could contribute and use it as a charitable contribution. North East needs to come into the 21st century and have attractive businesses for our youth to work at and also to have somewhere to gather.

Our seniors also need activities and more housing. There is an overall lack of affordable housing in Erie County, but North East could attract more people with proper housing available.

The schools are very outdated along with the sports facilities. The kids and teachers deserve better. The concession stand at the football field is falling apart inside and there is no room to move, the baseball and football fields are falling apart, the lockers in the schools are too small for the kid's belongings, cosmetically the schools are still in the 70's, the high school should have air conditioning and the outside should be welcoming and bright to invite the students to a great campus.

North East is a great community, but too many of the same old people have said "that is the way we have always done it." It is time for change and for new, youthful ideas to be permitted and incorporated into wine country to develop the area for the future. I am happy to share more ideas.

Multi

Cemeteries need an arborist to assess trees. Many appear to be in need of trimming and/or removal. Gibson Park & the front lawn of Heard Park need to be treated with weed killers to improve the appearance. The landscaping at the Police Station needs to be tended to. The fountain in Gibson Park needs to be maintained better. The lower part of the statue appears to have a yellowish cast-it should be white. Something should also be done as to the flow of the water from the fountain. Years ago the water shot up much higher than the trickle of today. Light up night could be drastically improved by a return of yesteryear. While the Christmas tree made to cover up the fountain is nice the experience could be enhanced. Years ago there were huge evergreen trees set up & decorated with lights which was much more of a magical moment when lit up compared to the placement of 5 foot (or so) trees plopped in the corners of the park. There is so much going on with all the decorations attached to the light posts. Sometimes simpler is much better. ADA accessibility of all of the parks would be a big benefit. Additional handicap parking would help those say for example that want to go to Beauty or Beast. Hope there is no consideration for back-in parking on Main and Lake Streets such as done in Waterford. That would be a disaster be it either pull in or back in. Something needs to be done with the graffiti on the underpass on 89. Municipalities need to update their websites in a timely fashion. Still waiting on that "Coming Soon" Sunset Cam on the Borough's website. Borough vehicles should not occupy parking areas in front of the building, those spaces should be left for residents who need to go there. Would be nice if the Borough would remove some of the hardscape that encompasses the side and front of the building. Would be nice to at least have a couple trees planted in front of the building instead of having concrete everywhere. There is a need for housing that is one floor for aging residents to move to. Don't know what issues may arise with the sale of the Mercyhurst property.

Multi

Stop forcing expenditures and services on to home owners. our taxes are enough to pay. Especially school tax when a homeowner has never had a child in school and never will. And the forced sewer connection that we have to pay for for the next 20 years or received fines or a lien levied on our property. Home ownership is no AMERICAN Dream anymore. Stop regulations.

Negative

Keep sustainable development and all of the aliases it goes by out of the North East community! We don't need it and we don't need the money that will tie us to it. We need to become a community that upholds the Constitution and the Bill of Rights and NOTHING less!

Negative development

Can't think of anything

Neutral

Too many trucking warehouses are going in, noise and light pollution are concerns.

Noise & Light Pollution, Issues

Please continue free parking/no meters

Parking

A greenway/green belt with a multi-use path connecting the parks (or sidewalk neighborhoods) in town to Freeport and the gravel pit would make North East the premier place to raise a family in Erie county.

Parks

Better maintenance on Gravel Pit field.

Parks

Clean parks

Parks

Hiking and Biking trails are needed to further compete with outside towns green space initiatives. Research what is happening in Harborcreek at Six mile creek park. A 20 mile public multi use trail system is being added to bring tourism to their area.	Parks
I think a family friendly green space/bike path from borough to Freeport beach would be ABSOLUTELY amazing and also maybe a path to get to gravel pit.	Parks
Regarding parks: The installation of new playground equipment at Gravel Pit Park is wonderful. I would love to see similar action taken at NE Conservation Park/Beach. Obviously not on such a grand scale but so many families utilize the beach a playground area with a few swings would be great.	Parks
Public lands owned by the Borough and Township are underutilized and managed poorly. The water and sewer authorities own properties including Smith reservoir/Grahamville reservoir/NE filter plant/Mallick Road woods/16-mile areas all around both sewage plants that are all posted even though we no longer use some of these areas and they would make beautiful passive recreational sites. Bull Dam is used heavily with no management plan resulting in mountain bikers/horse rider/hiker/kayaker/dog walker conflicts. And why are horses permitted all along the water edge with their feces contributing to the closing of the water due to harmful algae blooms. The Township just pumped a couple hundred thousand dollars in to rebuilding a house at the 20-mile conservation park and paving a large area that would have made an excellent picnic ground along the stream. They continue to mow areas that should have been protected as riparian zones along 20-mile creek. Bull dam was difficult to kayak or fish from last summer due to extremely low water levels partially due to the water authority selling water to a private golf course to keep their greens pretty. Also would someone PLEASE remedy the timing of the traffic lights in the center of town. They are ridiculous ever since they installed those ugly behemoths of black poles in our town.	Parks?
In the Township we do not need the Borough police to patrol our streets, keep them in the Borough where the crime is. Our taxes are high enough as it is, I don't want to pay more for their overreach of patrols where crime is very low.	Police
Need to work on efficiency& professionalism of police force. Don't seem visible or have good reputation, don't seem to have any Solutions for problems affecting boro (crimes, drugs, litter, vandalism)	Police
Police largely not visible; Too many speeders on Rte 20; Enforce speeding there not just school zones	Police
Police response time in the township is awful. There is no good reason that NEPD should not be covering the Township. The small increase in taxes will not hamper growth in the Township and will attract larger businesses to the area especially the longer harborcreek puts off getting theirs.	Police
Snowbird/lifelong resident. All improvements are welcome	Positive
We've lived all over the world and truly love being part of the North East community.	Positive
I'd like to emphasize priority #9, "Preservation of Open Space, Farms & Natural Areas". The predominantly rural nature of the region creates a large part of the appeal. Unplanned unregulated rampant and runaway sprawl will threaten not only that, but will threaten the core of the borough: When places spread in an uncontrolled manner, , the core or center tends to implode. North East is a real gem, but it will not stay that way without careful planning and vision.	Preservation (natural)
Yards need better attention; dogs tied up outside bark too much; people put garbage out too early N.mill st traffic is too heavy	Property Maintenance, Issues
how do we get people to upgrade their property or at least keep it mowed etc? Not sure all the painting of intersections is necessary ....could be a hazard.	Property Maintenance
I live in mid income neighborhood with non-elderly or disabled neighbors that don't upkeep property or yard. Back is full of trash and deck falling down with trees growing through. Reported to borough several times but nothing is done.	Property Maintenance
Poorly maintained properties; unused vehicles on properties; zoning may not be enforcing these?	Property Maintenance
Too many homes look uncared for.; Improvements needed.	Property Maintenance
Homeowners don't care (E. Division and Town St. is eyesore)	Property Maintenance
Too many rental properties in the borough. Landlords don't take proper care of homes which makes the neighborhoods look bad.	Property Maintenance
I think the railroad tracks, where cars cross them, could use some improvement! I understand that there are many large trucks crossing that are causing some wear and tear but maybe there is some way to prevent so much damage. Other towns tracks are smoother than ours and I think it would make such a great impact on the community since I have heard so many complaints about them.	Railroad
Poor RR crossing upkeep.	Railroad
Repave 89 from underpass up to 90	Railroad

The underpass & nearby storefronts including laroccas, h&r block, stefans, etc. need cleaned up & the buildings need to look more welcoming. Every time I drive into town I go through the underpass & by the stores and think of how outdated & sad that area looks. Anyone that gets off of I-90 and drives into town passes by this area and it is not welcoming nor a reflection of all of the hard work that has been put into downtown to make north east look beautiful and lively.	Railroad, Downtown
recycling 1 a week, add speed limit and children at play signs	Recycling, Traffic Signs
Glass and carboard recycling too	Recycling
MORE recycling	Recycling
Rebuilding old worn out housing for new low income housing for young people and more activities for teenagers to do outside of school	Redevelopment (housing), Activities
More restaurants. Businesses open on Mondays. More activities for children	Restaurants, Activities
North East could use more restaurants (like a brewery, barbecue, etc) and more recreational facilities for families.	Restaurants, Activities
Need new fast food	Restaurants, Infrastructure
NE is at crossroads...Grow or stay small? Is infrastructure an issue?	
More big name restaurants, fast food - local gets old. Food court somewhere?	
How about a busies court/zone somewhere to oopen downtown to food and merchandise shops.	Restaurants
The North East high school needs air conditioning. Tree commission needs to plant boulevard trees instead of regular trees so the residents don't have to pay for sidewalk repair out of pocket.	School, Trees
Improve the coaching and school spirit. Keep good athletes in our system.	School spirit
My biggest concern is currently the school system, and the decreasing quality of education. One example is the elimination of 2nd language programs in the primary & elementary schools.	Schools
Need sewer to run North of Route 5, from Chase Rd to NY line. This is holding back a tremendous amount of development (tax revenue), and the current situation with most people's septic systems running into the lake is disgusting and environmentally very harmful to the coastal zone. North East Planning committee, and DEP need to step in here.	
The Twp and Borough need to merge in as many ways possible to save the residents tax dollars. I moved here from another state, and am still very perplexed why there are two separate governments North East. I'm not suggesting people loose their jobs, but there's opportunity to provide more to the community through merging.	Sewer extension, Combining
It would certainly be helpful to extend sewer operations to the south of interstate 90 to accommodate housing and business opportunities in the community without redeploying farmland for residential and commercial development. This would require cooperation between the borough and township. It is my understanding that PennDot will resurface Route 89 in the not too distant future going south. That would be the opportune time to consider installation of sewer lines to enable proper and efficient community development. New businesses and quality housing development tend to follow the buildout of infrastructure.	Sewer extension
Welcoming newcomers, allowing business you have not allowed in, like another grocery store, pharmacy, etc. Permit businesses other than wineries. Promote other businesses. The Chamber spends all their time and money on Wine, wine fest, and wineries. Is it possible we could have something besides pizza shops and wineries?	Shopping, Restaurants
replace bad sidewakls	
police on foot or bike in biorough	Sidewalks, Police
Improve roads/sidewalks in residential areas (like what is happening around Eastwood) in other areas like Bernwood/Hutchinson.	Sidewalks
love NE but the sidewalks are in terrible condition for walkers	Sidewalks
Everything is good	Support
I really care about this town. Please work for us all!!!	Support
Eliminate left turns onto Rte 20 when driving S. on Lake St.; Adjust timing of traffic light to turn on green when approaching intersection to include evenings and weekends. Add Bike lane to Freeport Rd. to Freeport Beach or reduce speed to 35 mph on Freeport or shuttle.; Consider adding a small ferris wheel or 5 story viewing platform on Freeport Beach.	Traffic, Bike Lanes
Stop sign on North Mill and Bank Street street should be changed to a 4 way stop or have the stop on Bank instead of North Mill, It is very difficult to see east bound traffic on Bank St. More housing and nursing care needs ( assisted living) for our Veterans not owned and run by the state.	Traffic, Senior/Nursing

All private roads should be taken over by the Township. Private road taxpayers pay the same property tax as public road/street taxpayers but get far less service from the municipality. Our property values are diminished as a result.	
Also. ALL residents who were assessed the 20 year "special" water/sewer assessment in 2012 for the townships sewer extension should NOT be paying any further increases in rates ... in lieu of property tax increases. It is not fair especially considering many of those residents paying over \$300. Quarter for water/sewer live on the aforementioned private, unmaintained roads. These same private Roads are traveled frequently by township vehicles to maintain the sewer system.	Traffic, Water Assessment
Address the feasibility of routing large tractor trailers around the center of town. Appears to be way too much o f this kind of traffic. Intersections can't handle that size traffic	
**need better synch btwn lake road and vine st. traffic lights	Traffic
bad traffiuc lighs at lake st and vine st	Traffic
Cars speeding in town, esp Clinton st. west side	
Cars blaring loud music and loud mufflers	Traffic
Constant Semi truck traffic ruins the ability to enjoy our downtown areas outside the businesses. Between the loudness and the exhaust—it makes being seated outside extremely off putting and unpleasant. Also the trucks use their jake brakes at all hours through the residential areas.	
We desperately need the traffic speed monitored on Lake St/Freeport specifically between Maroon and Division streets. This area puts pedestrians at great risk, especially children.	Traffic
The intersection of Main St and Lake St badly needs a Green Arrow symbol in the traffic light. People constantly illegally pass on the right and I have seen pedestrians almost get hit multiple times.	Traffic
Transportation for folks who don't have a vehicle / delivery options to North East from stores and restaurants during the day	Transporation
RE: curbside trash collection in TWP - housing developments can organize and contract for their own service - have a central dumpster or 2 that can be emptied 2 x week. Don't put the cost of TWP wide trash pick up on the rest of us who don't need it or want it.	Trash
Extended water service	Water Service
Too much crop spraying causing pollution to people and animals.	& Pollution

# North East Area Comprehensive Plan – Public Input Survey

Responses to the following survey questions will help guide the development of a plan for the future of the North East Area. The Borough of North East and North East Township recognize that public input and participation are critical to the success of this planning effort. If you live in, work in, or visit the North East Area, please share your opinions and views by taking a few minutes to complete this survey.

To complete this survey online visit [www.northeastborough.com](http://www.northeastborough.com)—or— [www.northeasttp.org](http://www.northeasttp.org)

1. What is your affiliation with the North East Area? (Check all that apply.)

- ☐ Borough Resident    ☐ Work in North East    ☐ Visit Frequently (6 or more times per year)  
☐ Township Resident    ☐ Attend school here    ☐ Visit Infrequently (less than 6 times per year)  
☐ Own business here

2. What is your age group?    ☐ Under 20    ☐ 20-24    ☐ 25-34    ☐ 35-64    ☐ 65+

3. How do you rate the North East Area in the following?

	Good	Adequate	Poor	Don't Know
Police Protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire and Ambulance Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Place to Raise Children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School System	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School Buildings and Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employment Opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business Opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shopping Opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attractiveness of Storefronts in Downtown Area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality and Condition of Housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Variety of Housing Options (houses, apartments, senior living, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Water Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Sewer Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability and Quality of Cell Phone Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to High Speed Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential Trash Collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential Recycling Options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Municipal Communications (websites, social media, newsletters, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality and Condition of Roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Winter Road Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality and Condition of Sidewalks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traffic Flow/Commuting Times	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of and Access to Greenspace/Natural Areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and Recreational Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreational Activities for Youth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreational Activities for Families	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreational Activities for Elderly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Overall, how do you rate living in the North East Area?

- ☐ Excellent    ☐ Good    ☐ Fair    ☐ Poor    ☐ N/A

5. During the next 5 years, what priority should be given to each of the following issues?

	High	Moderate	Low	Don't Know
Improve Downtown Area (Support businesses, encourage historic preservation, building rehabilitation and maintenance, streetscape, arts, pedestrian amenities, address flooding issues, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attraction and Support of Local Businesses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to High Speed Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote North East Area (gateways, signage, promote tourism, festivals, events, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Partnerships between the Borough and Township (improve community assets, improve municipal services, save costs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Safety (Study feasibility of regional police, fire department, EMT/ambulance service, etc. Improve services, address training, staffing & equipment needs, and control costs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve Public Parks and Facilities (playgrounds, beach areas, recreation options, picnic pavilions, renovations to existing buildings, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking and Bike Trails (public recreation areas, sidewalks, potential connection between Borough and Freeport Beach)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Preservation of open space, farms and natural areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protection of existing residential neighborhoods from incompatible development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deteriorated Housing and Abandoned Buildings (rehabilitation programs, property maintenance codes, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Housing variety and options for young adults and seniors (apartments, condominium developments & senior living communities, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Curbside Trash Collection and Recycling for All Properties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. **What are we missing?** Please share any comments that you may have regarding priority issues, improvements needed, or any concerns that you may have.

**Please return surveys to one of the following locations by August 13, 2021:**

**North East Borough**  
31 West Main Street  
North East, PA 16428

**North East Township**  
10300 West Main Road  
North East, PA 16428